

## Need to make an appointment? Have Questions?

### 想預約？有疑問嗎？

Our customer navigation center is here to help for all appointment requests throughout the HonorHealth network and other related questions. Follow the below instructions to connect with Chinese interpretation services during the call:

我們的客戶導航中心樂意協助您在 HonorHealth 網絡中提出的所有預約請求以及其他相關問題。請按照以下指示在通話過程中與中文口譯服務聯繫：

### 繁體中文

1. 撥打 **1-844-216-4257**
2. 出現提示時，輸入訪問代碼  
**0127 9446 9157**
3. 等待講英語的接線員為您聯繫將協助您的口譯員。（這將需要數分鐘，請勿掛斷電話。）

如果知道，請在致電時準備好以下所有訊息。

1. 您的名字和姓氏
2. 您的出生日期
3. 您的當地醫療保險卡

**注意：**當通話接通時，您首先會聽到英語。這是正常的，請勿掛斷電話，並等待線上的口譯員與您溝通。

### English

1. Dial **1-844-216-4257**
2. When prompted, enter the Access Code  
**0127 9446 9157**
3. Wait for the English-speaking operator to connect you with an interpreter that will assist you. (This will take a few minutes. Do not hang up.)

If known, please have all of the following information ready when you call.

1. Your first and last name
2. Your date of birth
3. Your insurance card

**NOTE:** When the call connects, you will first hear English spoken. This is normal, please do not hang up and wait for the interpreter on the line to address you.