

## UNITEDHEALTHCARE EXCHANGE PLANS OUT-OF-NETWORK WITH HONORHEALTH EFFECTIVE JAN. 1, 2025

HonorHealth and UnitedHealthcare mutually agreed to end the contract for Individual Exchange Benefit plans effective Jan. 1, 2025.

- If you have an appointment or procedure scheduled prior to Jan. 1, 2025, you have no changes to your appointment, and you will still be in-network for any services provided before this date.
- If you'd like to schedule an appointment on or after Jan. 1, 2025, you will be out-of-network if you are still on a UnitedHealthcare Individual Exchange Benefit plan.
- Depending on your situation, you may qualify for continuity-of-care benefits.

For more information about UnitedHealthcare's continuity-of-care benefits and to see if you qualify, or any questions regarding your coverage, please call UnitedHealthcare at the number located on the back of your insurance card.

**Please note:** This impacts Individual Exchange Benefit plans **only**. HonorHealth will continue to be in-network with UnitedHealthcare Commercial, Medicare Advantage, Dual, and Community & State Medicaid plans.

### Resources

If you are impacted and would like to maintain your in-network access with HonorHealth's facilities and providers, you can switch to a new Marketplace/Exchange plan during open enrollment this fall. Open enrollment runs from Nov. 1, 2025 to Jan. 15, 2025 for a Jan. 1, 2025 effective date.

- A complete list of in-network Marketplace/Exchange plans can be found at [honorhealth.com/patients-visitors/insurance](https://honorhealth.com/patients-visitors/insurance). These plans include Banner-Aetna, Oscar, Cigna, Health Choice and Ambetter from Arizona Complete Health.
- If you need assistance in navigating which health plan may be most appropriate for your specific healthcare needs, you can reach out to the following brokers:

**Jay Jones**

Central and West Valley  
623-256-9271

[jay@harpmedicalinsurance.com](mailto:jay@harpmedicalinsurance.com)

**Joel Leon**

East, Central and West Valley  
480-709-6006

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**Peter Orona**

East, Central and West Valley  
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**Brian Phillips**

East Valley  
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**Laura Ritchie-Johnston**

East, Central and West Valley  
480-779-8253

[laura@lrjhealthsolutions.com](mailto:laura@lrjhealthsolutions.com)

**Tammy Walsh**

East and Central Valley  
480-963-5509

[twalsh@crestins.com](mailto:twalsh@crestins.com)

- [Healthcare.gov](https://www.healthcare.gov) can help you assess your benefit options and answer your benefit-related questions.